

Swim Vision Terms & Conditions



- No parents/spectators are permitted onto poolside. Please spectate from the viewing gallery. Parents for ducklings' classes will only be permitted onto poolside at the Teacher's discretion.
- All pupils will be required to wear the appropriate coloured Swim Vision hat, provided by reception before their first lesson. If your current hat splits, you must hand it in to reception who will then replace it. Replacements will not be offered for lost hats; a new one can be purchased at reception.
- Lessons are 25 minutes water time unless stated. Please remain at the centre for the duration of your child's lesson.
- Pupils more than 5 minutes late for their lesson may be refused entry; a decision will be made at the discretion of the Swimming Teacher in attendance at the time of the lesson. Swimming before or after your lesson is not permitted without the appropriate payment for a public swim at reception.
- Appropriate swimwear must be worn for each lesson; failure to do so may result in your child being refused entry to the lesson. Further details can be found in the Vision RCL Appropriate Swimwear Policy available at www.vision-rcl.org.uk
- Jewellery, accessories and any other embellishments of any type worn on the body are not permitted to be worn for the safety of all children. These must be removed prior to the start of the lesson. In the instance of a religious bangle which cannot be removed, it must be either covered with a sweat band or covered over with waterproof surgical tape to ensure that it cannot move up and down the wrist and does not pose a risk to the swimmer or fellow swimmers.
- Please do not leave any clothes/possessions in the changing cubicles. Use the lockers provided. Any unattended items will be removed and placed in lost property.
- From time to time we will be running Swimming Teachers courses. Any classes taught under these conditions will be under the close supervision of the course tutor and Swim Vision Teacher
- Due to occasional galas, lessons will be cancelled. Subscriptions will not be deducted in respect of these classes from those on 10 or 5 week session plans.
- One to One lessons do not take place in any exclusive part of the pool.
- No refunds will be given under any circumstances.
- 10 and 5 week subscriptions are for consecutive lessons, no refunds or credits will be made for missed lessons.
- Direct Debit lessons are subject to one months notice before cancellation. Cancellation must be made in writing to svfullwell@vision-rcl.org.uk
- Lessons will only be credited in the case of non attendance due to medical circumstances. Proof will be required within the first seven days of absence in the form of a doctor's or hospital letter. Each case will be judged individually. As a gesture of goodwill, Vision may then hold the place for up to six weeks without loss of subscriptions. Any lessons after that period will need to be paid for to maintain the same time and day. Please contact the Swim Vision Co-ordinator in these circumstances.
- You can access <https://visionrcl.leisurecloud.net/homeportal> and monitor your child's progress online.

Vision RCL regularly reviews its Terms & Conditions. I agree to abide by the latest version which can be found at www.vision-rcl.org.uk

✓ I have read, understood and agree to the Terms and Conditions above:-

Signed _____ Dated _____